COMMUNICARE

Streamline the way you manage community
health and your practice.

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Reduce risk, improve care and create efficiencies.
Communicare is Australia's leading integrated electronic health and practice management system for community health.

Streamline the way you deliver care

Communicare is Australia's leading integrated electronic health and practice management system. It supports the complex needs of organisations specialising in:

- Aboriginal and Torres Strait health – holistic care
- Medical clinics
- Community health
- Social support units
- Residential care
- Non-residential treatment (e.g. rehabilitation)
- Hospitals
- Remote nursing outposts

Communicare provides the tools you need to manage your practice and patients more efficiently. Appointments can be co-ordinated across multiple organisations, records and prescriptions updated, Medicare claims handled, and data shared securely with other health providers, hospitals, specialists and laboratories – all from one system, and in real time – reducing the risk of errors and delays.

Improve the way you manage clinical records

Communicare lets you collect and maintain detailed clinical records so that care plans are based on accurate information.

Patient privacy is protected through highly codified data entry. Information is only shared with consent and managed with a role–based security system.

Documentation can be exchanged with the highest levels of security across multiple jurisdictions. Instead of writing, then faxing, emailing or posting patient information, you can share hospital discharge summaries; outgoing and incoming referrals; specialist letters; radiology reports; pathology results; and more electronically in real time.

And to support healthcare workers in the community, you can update clinical records, documents and claims while disconnected from the network.

Manage your practice more efficiently

Communicare lets you maximise resources and coordinate diverse aspects of patient care.

A suite of easy-to-use tools let you manage wait lists, co-ordinate appointments across multiple service providers and arrange patient transport, reducing the risk of double bookings and missed appointments.

Communicare's integrated electronic Medicare claiming helps minimise rejected claims and invalid cards while speeding up rebates. You'll immediately be made aware of invalid or expired cards, and rejected claims. There's no need for time consuming paperwork or manual processing – claims you submit will be integrated with clinical records and supported with bank statement reconciliation and provider claim activity for your administrative convenience.

With fully integrated administrative tools, including management and reporting, as well as comprehensive financial auditing and automated scheduling, Communicare will save you valuable time and reduce human error and inefficiencies.

Fully compliant

Communicare is the only Aboriginal Health Service software that complies to national eHealth standards.

- NEHTA CCA compliance for health identifiers, CDA discharge summaries and specialist letters
- PCEHR desktop integration
- Secure message delivery

Meets your reporting needs

Communicare provides reporting support for:

- National KPIs
- CAT
- OSR
- OCHREStreams
- Practice Health Atlas

Qualified support

Communicare specialises in supporting Aboriginal and Torres Strait Islander organisations. Our experienced team will partner with your organisation to assist and guide you with establishing workflows, quality improvement processes and reporting.

Find out more: telstra.com/health/communicare

HEALTH