

A close-up photograph of a person's hands in a clinical setting. One hand holds a dark blue pen over a clipboard with a white sheet of paper. The other hand holds a black blood pressure cuff around a patient's arm. The background is blurred, showing a person in blue scrubs. The image is overlaid with a large, diagonal graphic consisting of a purple triangle on the left and a blue triangle on the right.

# ARGUS: SECURE COMMUNICATION OF PATIENT INFORMATION

Effective, interoperable solutions  
that protect patient privacy





# ARGUS: SECURE ELECTRONIC MESSAGE SERVICE

A secure, simple and reliable electronic message service, developed to national SMD standards, providing protection for patient privacy.

### Improves care team collaboration

Argus is the secure way to exchange confidential patient information electronically. It references the National Health Service Directory linking you to other health professionals and organisations.

You can exchange messages including admission notifications, medication reviews, care plans, event notifications, ED and discharge summaries, reports, referrals and patient progress notes.

A simple electronic message interface eliminates the need to print, fax, post or deliver reports in person. Information is received quickly, without the risk of miscommunication due to poor handwriting or fax rendering.

### Provides an audit trail

Argus provides an audit trail, showing you the status of communication with clear graphic symbols.

It integrates with clinical software applications and Microsoft Word. This enables electronic correspondence to be viewed and immediately filed against patient records.

### Protects patient privacy

Argus uses national infrastructure to exchange patient information securely and confidentially between providers so you can be assured there's no risk of breaching patient confidentiality.

It is compliant with Australian eHealth and privacy standards including National Health Service Directory; Secure Message Delivery; eHealth Practice Incentives Program and the HL7/CDA Message and document formats.



### Qualifies for PIP

Argus qualifies users for the secure messaging requirements of PIP eHealth Incentive claiming.



### Supported

Argus is simple and straightforward to use – but should you need help, there's a dedicated help desk.



### Proven

The advantages of this secure, confidential system have been proven for over a decade by hospitals, GPs, specialists, Medicare Locals and allied health providers.



### Affordable

There's no heavy investment required, just an annual subscription fee scaled to the size of your practice.

# CONNECTINGCARE: SECURE MESSAGING

A web-based secure messaging system to transmit eReferrals, service requests and co-ordinate care.

## Instant access to allied professionals

ConnectingCare Secure Messaging is a fast, convenient way for mobile healthcare providers and community agencies to securely exchange electronic referrals, service requests, feedback, care coordination plans and more.

ConnectingCare interfaces with the National Health Services Directory giving you access to Australia's health and community services. Simply search by Local Government Area, service type, keyword, organisation or site name to locate providers.

## Convenient communications

Send and receive information in the way that suits you.

- PKI secured email
- Secure Message Delivery
- Applications

ConnectingCare Secure Messaging integrates with patient and client management systems (e.g. TCM) so you can save time by communicating using standard templates. Or you can attach completed referral forms or other documents created within your client management system and applications such as Word.

## Absolute security

To protect patient privacy ConnectingCare Secure Messaging doesn't store any client identifying information or clinical information, plus all communications are encrypted for absolute security.

Furthermore, it is a certified (SMD) intermediary that complies with the national eHealth strategic direction.



### Compliant

ConnectingCare is a certified SMD intermediary and complies with the national eHealth strategy.



### Supported

Comprehensive support is provided for ConnectingCare Secure Messaging.



### Proven

The advantages of this secure, confidential system have been proven over a decade by hospitals, HACC service providers, Community Health Centres and allied health providers.



### Practical

Whether you're working with clients off-site or in your practice, this integrated system puts healthcare and community services at your fingertips.



 Find out more

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We offer a portfolio of industry leading systems for the health sector. Our solutions support the coordination and provision of health and community services and interoperability between health systems. Our eHealth leadership position is based on providing standards-based solutions and using technology to drive positive change.